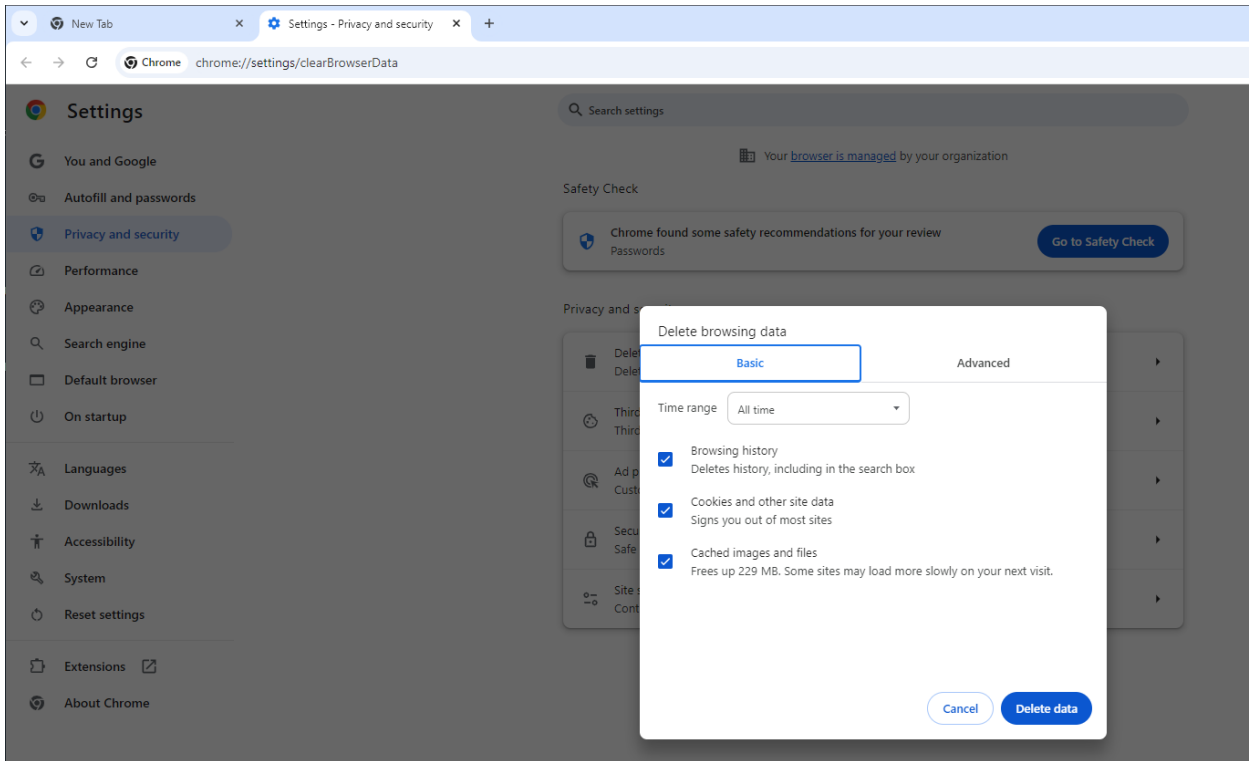


Information for the correct use of the customer area.

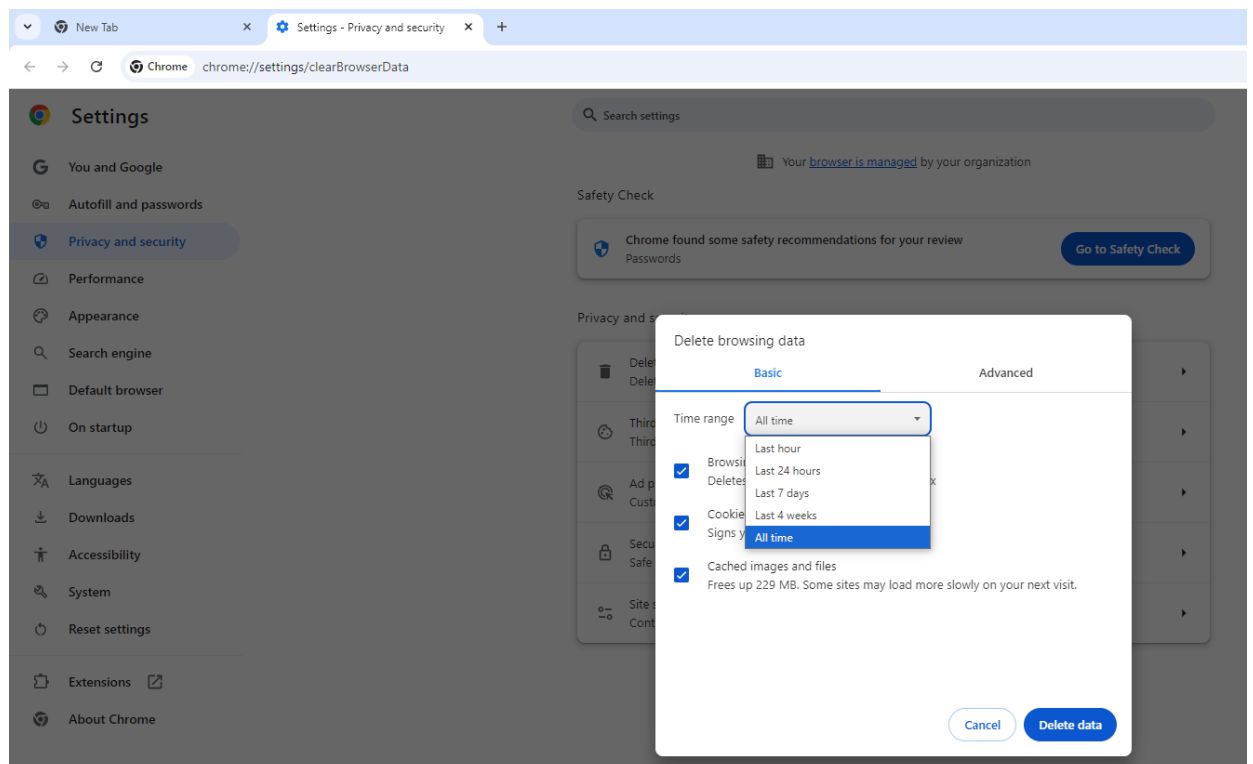
Application Updates:

If you are unable to view and navigate the customer area correctly, we recommend clearing your browser cache.

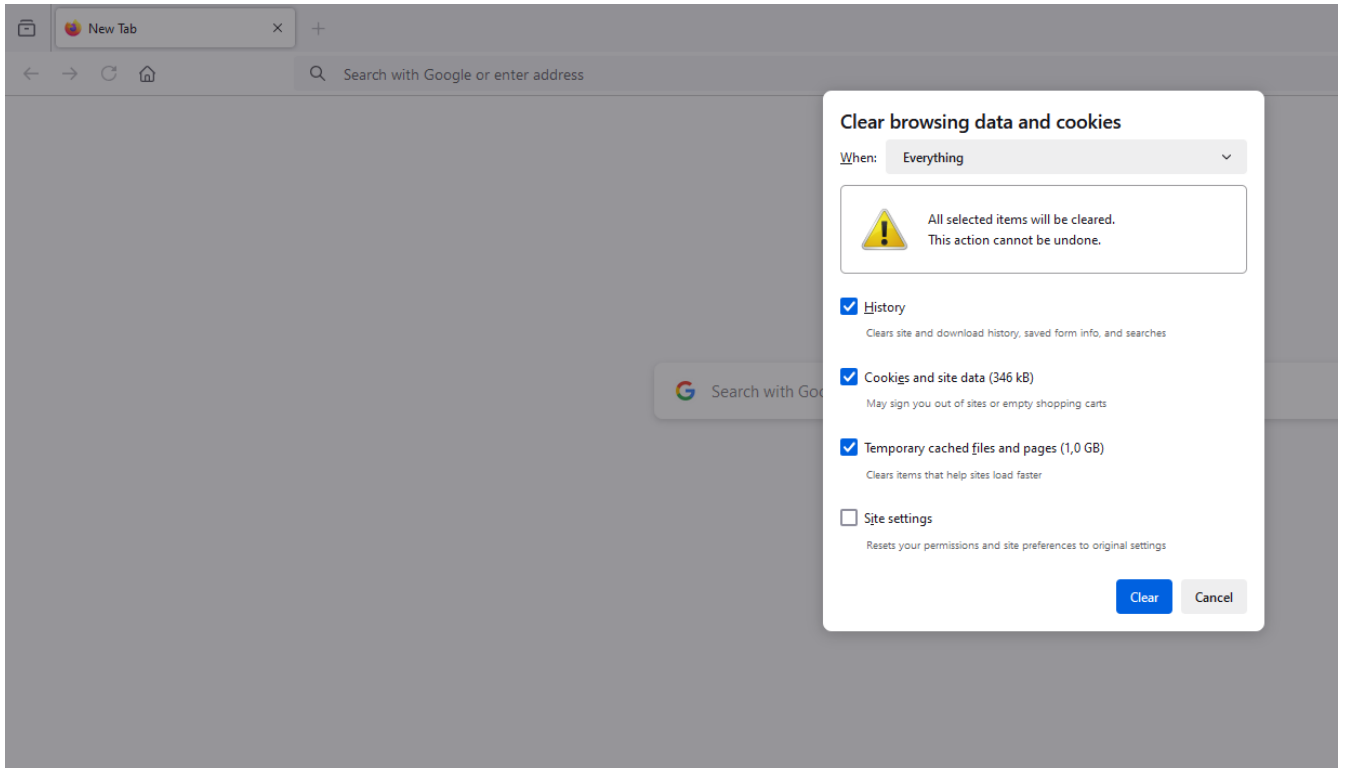
BROWSER: Chrome PRESS ctrl+shift+canc



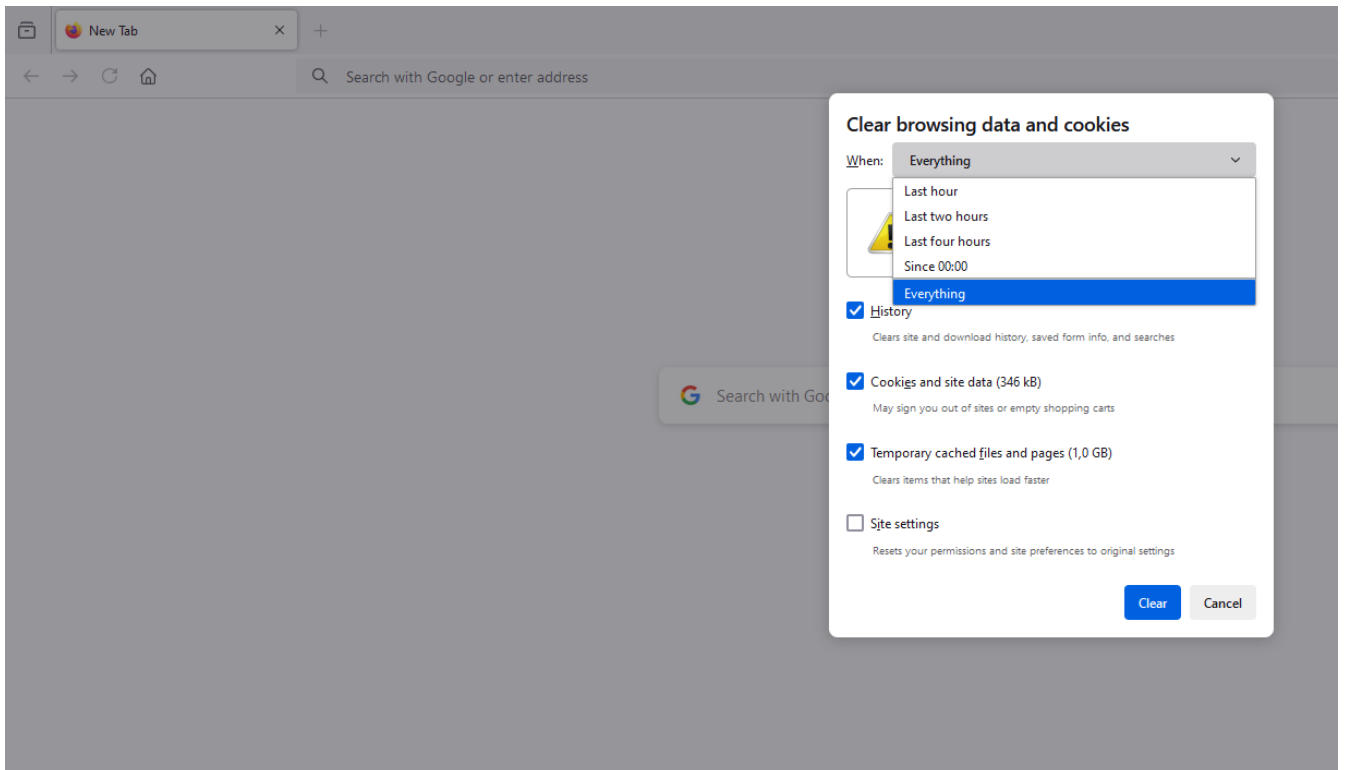
SELECT "All time" AND PRESS ON "Delete data"



BROWSER: Mozilla Firefox PRESS ctrl+shift+canc



SELECT "Everything" AND PRESS ON "Clear"



BROWSER: Microsoft Edge

PRESS ctrl+shift+canc

The screenshot shows the Microsoft Edge settings page for 'Tracking prevention'. A 'Delete browsing data' dialog box is open, allowing the user to select a time range and check items to delete. The 'All time' option is selected in the time range dropdown. The following items are checked for deletion:

- Browsing history**
1 item. Includes autocompletions in the address bar.
- Download history**
None
- Cookies and other site data**
From 12 sites. Signs you out of most sites.
- Cached images and files**
Frees up less than 125 MB. Some sites may load more

The dialog box has a blue 'Clear now' button and a grey 'Cancel' button. The background settings page shows the 'Tracking prevention' section with the 'Basic' mode selected.

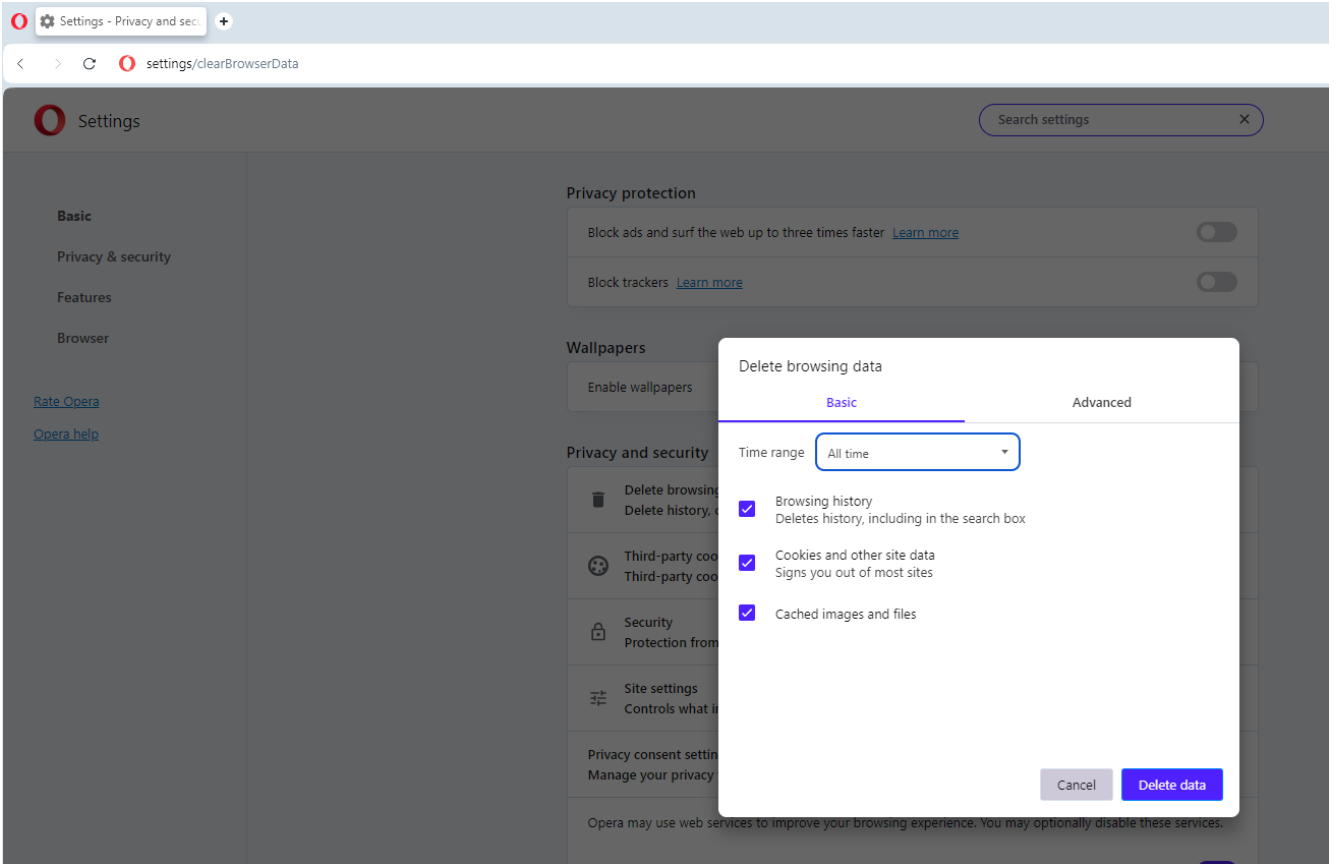
SELECT "All time" AND PRESS ON "Clear now"

This screenshot is similar to the first one, but the 'Delete browsing data' dialog box is open to the 'Time range' dropdown menu. The 'All time' option is highlighted, indicating it has been selected. The other items to be deleted are the same as in the first screenshot:

- Cached images and files**
Frees up less than 125 MB. Some sites may load more

The 'Clear now' button is now highlighted in blue, indicating it is the next step to take. The background settings page remains the same.

BROWSER: Opera PRESS ctrl+shift+canc



SELECT "All time" AND PRESS ON "Delete data"

